



COMPANY PROFILE

Proud to be a privately-owned business firm, **ACES GLOBAL** delivers unmatched service strategy, service performance and effective customer results.

With headquarters based in Italy and a consolidated office network, Aces Global is capable to cover any demand, creating customer value and making your businesses more efficient and sustainable.

ACES GLOBAL works with the most recognized end users and EPC companies of Oil and Gas, Petrochemical, Power Generation, Renewables, Transport and many other industrial sectors.

When you choose **ACES GLOBAL** as a service provider partner, you don't just get the service. You get our enduring commitment to keep improving your results expectation, with our relentless devotion to customer satisfaction.

ACES GLOBAL services portfolio includes five main lines of business, adapting to the most challenging requests, never compromising on quality of work.

Inspection

Expediting

Project
management
resources

QA/QC Services

Training



VISION & MISSION

ACES GLOBAL unique vision, mission and values capture the essence of who we are and how we interact with one another.

Our core values help to define the culture of the group, motivating our staff to give their best and instilling in our clients confidence that we will deliver solutions of the very highest quality.

We aim to be the most trusted and respected quality service provider company recognized by our clients for delivering excellence.

Honesty

Integrity

Teamwork

People Value

Excellence

Safety

MANAGEMENT SYSTEM

ACES GLOBAL policy is to provide services that fully satisfy customers, industries and regulatory requirements. With this intent, we have developed a management system specifically designed for our business processes.

We operate a Quality, Health, Safety, Environmental management system, duly certified by accredited Third Party, designed to meet the requirements of ISO 9001, ISO TS 29001, OHSAS 18001 and ISO 14001.

The system is systematically implemented to continuously improve our overall performance.

WHY ACES GLOBAL?

Our years of experience and breadth of knowledge mean that you are in safe hands when it comes to tackling either day to day quality services tasks or the most complex project requirements.

Excellent reputation

Hungry
and dynamic
management

Stable and solid
growth

Easy access
to all levels

Never lost a client

Continuous
improvement

Over 95% staff
retention

You can count
on us 24/7

Our size allows us to communicate quickly and efficiently, both internally and externally ultimately allowing us to effectively manage our client requirements no matter how demanding or dynamic they might be.

With a consistent on-time service delivery well above the industry standard, we lead the way in what clients can expect from their service providers.



INSPECTION

Our long and consolidated experience in multidisciplinary inspection services has built our sense of dedication towards our customers aimed at understanding and meeting their needs and expectations.

Our Company structure and the attitude of the staff within us are focused to provide a right-first-time service to our customers through the supply of a professional inspection service that ensure product/process quality minimizing risks of delivery delays, operability, safety and environmental impact.

Inspection services are provided by highly qualified and extremely competent technical inspectors, fully conversant with the International codes and standards and familiar with legislative requirements, duly qualified and certified for several processes such as NDT, welding, coating, painting, electrical and others.

All inspectors are severely assessed through our verification scheme.

All activities are managed by competent coordinators, dedicated to each single customer, fully supported by Technical personnel, and organised through an advanced management software; each inspection service is documented through comprehensive report that present the inspector findings in a clear and detailed manner; in addition **ACES GLOBAL** can enhance project management, communication and file sharing with customers and inspectors via a dedicated web portal.

Second
Party

Third
Party

Inspection
services
against
notification

Complete
Inspection
Services

Ad hoc
Inspection

Final
Inspection

Full-time
Resident

Site
Inspection



VENDOR INSPECTION

We can provide the most competent inspectors duly selected from an extensive team of technicians available around the globe.

Vendor inspection services are available on request and even at short notice.

Vendor inspection services include:

Pre-inspection
meetings

Complete
inspection

Partial/Ad hoc
inspection

Final inspection

Full-time/Resident
inspection

SITE INSPECTION

ACES GLOBAL is able to provide site inspection services to ensure compliance with project requirements, codes, standards, and specifications as well as with environmental, health and safety regulations.

Whatever the project is, we support our clients in enhancing effective operations, minimizing risks, reducing failures, minimizing operating costs, determining integrity and extending the life-cycle of their assets.

Contact us to learn more about our comprehensive data base of resources.

PIPE MILL SURVEILLANCE

With vast experience in this field, **ACES GLOBAL** is one of the few companies capable of providing pipe mill surveillance services on any tubular product and at any pipe mill shop. All our pipe mill inspectors have acquired significant experience in several kind of pipe mill production processes as well as in associated bending and coating processes.

Services are available on ad hoc basis, or on shift basis, as desired by the customer.



EXPEDITING

Expediting is a fundamental element of any project. Crucial to achieve project challenges and prevent costly delays. At **ACES GLOBAL** we clearly identify the Expediting component of the project because it relates to project timelines, project objectives and ultimate project success. As such, we believe that every project procurement plan requires a dedicated expediting team.

This is important because it saves the client from incurring unnecessary costs. With a consolidated expeditors network, **ACES GLOBAL** can manage all client requirements to ensure proper quality and on-time delivery of project equipment. **ACES GLOBAL** provides a wide range of expediting services, from Desk to Field Expediting, tracking deadlines and being proactive in order to avoid any delay.

We ensure customers, that all stages of engineering, procurement, fabrication and delivery process are timely performed by their manufacturers in compliance with a known, agreed and reliable production schedule.

Desk
Expediting
Services

Field
Expediting
Services

Full-time
Expediting
Services



DESK EXPEDITING

This kind of service is generally performed on low criticality or non-strategic supplies. Desk expediting is best used to avoid project slippage and delays, obtaining general information on:

Documentation

Subvendors
& Suborders

Fabrication

Deliveries

This kind of service is generally performed at specific milestones or according to a frequency established by the customers, or suggested by the expeditor. The success of the desk expediting service is maximized if performed in conjunction with field expediting visits.

FIELD EXPEDITING

ACES GLOBAL provides a wide range of on-field expediting services to ensure its customers, that all stages of engineering, procurement, fabrication and delivery processes are timely performed by their manufacturers in compliance with a known, agreed and reliable production programme.

This kind of service is generally performed at main vendor or sub vendor premises; at specific milestones or according to a frequency established by the customers, or suggested by the field expeditors.

FULL-TIME EXPEDITING SERVICES

A full-time expediting service is normally performed whenever a client requires an expeditor to visit a certain vendor on a full time basis for a given period of time. The full-time expediting services allow our expeditors to monitor all the production processes and ensure that the expected delivery dates are met.



PROJECT MANAGEMENT & RESOURCES

In current fast-moving project business, most engineering companies and operators are in need of hiring professionals to face peak workloads and meet projects requirements and deadlines.

With a consolidated network of professionals and specialists, **ACES GLOBAL** offers fast responses, flexibility, quality, effectiveness and client-oriented services in all stages of the project execution. Believing that people are the most important resource, **ACES GLOBAL** can guarantee for all your projects the right people, with the right skills at the right time.

Outsourcing
& Project staffing

Appraisal of Vendor
Documentation

Project
Support



OUTSOURCING & PROJECT STAFFING

Categories of Project personnel **ACES GLOBAL** can supply include:

Project managers	Material managers	QA/QC project coordinators	Engineers (all disciplines)
Inspectors	Expeditors	NDT Inspectors specialists	Coating/Painting Inspectors specialists
Document controllers	Data entry	Welding Inspectors specialists	Procurement personnel

APPRAISAL OF VENDOR DOCUMENTATION

The appraisal of vendor documentation consists of an independent review based on customer requirements, codes, standards and applicable specifications. This is associated to the majority of the products being provided by vendors in our industries. The appraisal will confirm whether a certain document issued by a certain manufacturer is in compliance with the established requirements. This kind of work may range from simply appraising a certain document through to a complete approval process including the issue and the updating of a vendor document register.

With its extensive pool of discipline engineers and specialists, **ACES GLOBAL** is able to provide appraisal for a wide range of vendor documents such as:

Inspection and Test Plan	Test procedures (Hydro test, Visual and dimensional test, Run test, etc.)	NDT Procedures (PT,MT,UT,RT,LT etc.)
Welding book (WPS,PQR, welding map)	Surface preparation and paint procedures	Packing procedures
Preservation and storage procedures	Manufacturers data books	Test certificates

PROJECT SUPPORT

ACES GLOBAL, being a market leader in this segment, is the first choice of companies looking for direct project management or project management consulting services. Our employees and consultants have personally managed projects of all sizes, including multi million Euro range projects.

ACES GLOBAL offers Quality, effective and client-oriented services in all stages of project management.

Individually, as a team or as an extension of your staff, we can provide direct support for your organization, helping you in getting your projects completed in due time, within the allocated budget as well as in meeting your quality objectives.



**QUALITY
MANAGEMENT**

ISO 9001

STANDARD

SERVICE

CUSTOMER

QUALITY ASSURANCE

Vendor/Process Assessment

ACES GLOBAL is able to conduct assessment visits and Audits to support Customers in verifying the organization, management system, infrastructure, resources, manufacturing capacity and operational control of existing or potential new vendors.

The assessment is performed by qualified professionals based on costumers' specifications and International standards (through check lists and questionnaires) and is tailored to a specific vendor or a specific process with the intent to ascertain Vendors' potentials and capability to satisfy the scope of work and meet the specified requirements and objectives.

Services provided include:

Assessment of legal
and financial status

Management
structure

Company
capability

Vendor current and
future workload
analysis

Availability and status
of machine,
equipment and tools

Human resources
and competences

Vendor reference/
experience lists

Vendor qualifications/
approval

Quality
Control System

QHSE Auditing

ACES GLOBAL is able to conduct ad hoc audits to verify whether any vendors' Quality & HSE management systems based on UNI EN ISO 9001; UNI EN ISO 14001; BS OHSAS 18001 are duly Implemented, maintained and updated.

The audit is based on above standards, manuals and procedures.

Vendor audits are performed by certified auditors according to most recognized international standards.

Quality management
system and procedures

HSE management
system and procedures



TRAINING

Training plays a fundamental role in assuring to any organization the skills and competence required to face nowadays challenges.

ACES GLOBAL offers cost-effective training solutions designed to match customers' highest expectations, all courses are designed to help you minimize your training expenses, while providing tailored programs that result in accelerated development of talented professionals for your projects.

All courses are based on the latest educational methods and can be held at **ACES GLOBAL** offices worldwide or at the customers' premises, led by both internal and external qualified senior trainers.

NDT Inspector
level II

Auditor of
Management System

Coating/Painting
Inspector

Welding Inspector

HSE

Expediting